



GENERAL INFORMATION

Outlets Opening Hours

Meal Hours

Breakfast 7:30 - 10:00
 Lunch 12:30 - 14:00
 Lunch 13:00 - 14:30 (On Friday)
 Dinner 19:30 - 21:00

Reception

24 hrs

Shop

09:00 - 12:00
 13:30 - 16:00
 19:00 - 20:00
 20:30 - 23:00

Lake Bar

07:30 - 00:00

Beach Bar

08:30 - 23:00

Duny Thai Spa

10:00 - 13:00, 15:00- 20:00

Joy Dive

08:00 - 12:00
 14:00 - 18:00

Restaurant & Bars

Please be decently dressed while you go to restaurant for meals. The Bars (Lake Bar & Beach Bar) are open from 08:00 till midnight. Every evening from 18:00 - 19:00 is “Happy Hour” at the bars, you will get a discount of 20% during happy hour on all your drinks, except wine and champagne.

The Coffee Shop at the Main Bar is open from 07:30 till 21:00.

Check-in Check-out

Check-in time is 14:00 & check-out time is 12:00, for late check-out please request to the reception 24hrs before departure date. Please note that late check-out depends on availability.

Departure time

Please contact the reception one day before you leave after 17:00. We will inform you about the details. Please stay at least 15 minutes before the departure in the Lobby. Please put the luggage in front of the bungalow when you leave.

Prohibitions

Topless/nude sunbathing is prohibited by law.

Please do not remove any corals or shells from the island as it is prohibited by the law! Please don't stand on the corals!

Operating unmanned or remote-controlled aircraft/drones are prohibited in the resort for the privacy of the inhouse guests.

Housekeeping Service

Your Bungalow will be cleaned and serviced two times a day by the room attendant. If you need laundry service please put the clothes in the laundry bag, the room attendant will send it to the laundry. Laundry price list can be found in the wardrobe.

Sports, Excursions & Fitness

Volleyball, Table Tennis, Foosball & Darts can be played free of charge. Tennis is chargeable (For equipment please ask the reception).

We have an excursion almost every day, for information kindly see the excursion board in the lobby/reception or contact the Guest Relations Officers.

We have a Fitness Center on our Island; All the guests can use the facility free of charge. Note that the hotel doesn't provide fitness shoes and towels.

Joy Dive

Please drop by the Dive Center if you are in for beautiful underwater adventures. They also organize Manta Snorkeling Tours to the world famous Hanifaru Bay and it's a must excursion if you are in Baa Atoll!

Safe deposit box

Safe deposit box is available in the room. Kindly keep all valuables and passports in the safe box.

Telephone

You can call to any country of the world at a price of **(US\$ 2.20 + 10% Service Charge)** from your room. First you have to press 9 and dial the desired number with the country code to make a call.

Lost / Damaged

Loss or damage to any resort property or items will be directly charged to the guest at cost price.

Payments

Payments can be made by cash, credit card (Visa/Master/Amex). You will be asked to sign a bill for all services and it will go to your room account. **10 % services charge & 12% GST will be added to all outlet and excursion bills.**

Tipping

Tipping to the staff is your generosity.

Incidents during your stay

If there is any emergency or issues please dial directly to the reception by pressing 0 from the telephone or come to the reception directly.

Upgrading

If you wish to upgrade your room type from Beach Bungalow to Water Bungalow please contact the reception. It will be charged at cost price. (On Availability Basis)

If you would like to upgrade your meal plan from HB to FB, FB to AI or HB to AI please contact the reception.

For any assistance please feel free to contact reception or the Guest Relations Officers,

The Dreamland Team is wishing you a pleasant stay!

Wi-Fi: Dreamland WiFi
Password: d1234567

The following are included in the **All-Inclusive & Half Board Plus** package:

MEALS:

Half Board Plus: Breakfast & Dinner at the Restaurant.

All Inclusive: Breakfast, Lunch & Dinner at the Restaurant.

Unlimited beverages as follows;

- Bottled Water
- **Carbonated soft drinks;** Coca Cola, Sprite, Fanta Orange, Bitter Lemon, Tonic Water, Soda Water & Iced Tea
- **Canned Juices;** Orange, Pineapple, Apple, Grapefruit & Tomato
- Beer
- House wine (Red, White & Rose)
- House spirits
- Cocktails
- Tea & Regular Coffee

Sandwiches & Cakes: Mid-morning - from 10:00 to 11:30.
Afternoon - from 15:00 to 17:00.

- All the above drinks (except Mineral Water) are served by glass. Guests are requested to sign all bills for our accounting purpose.
- Facilities and services which are not included in this sheet will be charged at normal hotel rates.
- **The following are not included;**
 - Fresh fruit juices
 - Premium brand spirits, Wine and Champagne
 - Cappuccino & Espresso

ACTIVITIES:

One half day free excursion by Dhoni

You can select from four excursions; Turtle Snorkeling, Adventure Snorkeling, Kamadhoo Trip or Dharavandhoo Trip. One excursion is free and the rest will be charged at normal prices.

Snorkeling Equipment:

AI & HPS guests can borrow snorkeling equipment from the reception free of charge and keep it until their departure. Please return the equipment one day before the departure. Lost or damaged equipment will be charged at cost price.

Bills

All the bills charged to the All-Inclusive package will be indicated **All Inclusive**. Any bills without All Inclusive will be automatically charged at normal hotel rates. Please ensure that you check all your bills before signing, as your signature authorizes all transactions.
